
Report To: Inverclyde Integration Joint Board **Date:** 25 March 2024

Report By: Kate Rocks
Chief Officer
Inverclyde Health & Social Care Partnership **Report No:** IJB/09/2024/AB

Contact Officer: Alan Best
Interim Head of Health & Community Care **Contact No:**

Subject: Macmillan Improving the Cancer Journey

1.0 PURPOSE

- 1.1 For Decision For Information/Noting
- 1.2 This report is to update the Integration Joint Board on the development and progress of the Macmillan Improving the Cancer Journey (ICJ) following its commencement on 1st November 2022 in Inverclyde.

2.0 SUMMARY

- 2.1 There are 2,989 people currently living with a cancer diagnosis in Inverclyde.
- 2.2 The Inverclyde Improving the Cancer Journey (ICJ) is funded and supported by Macmillan Cancer Support (Scotland) and Scottish Government. Inverclyde Council hosts the ICJ and NHS Greater Glasgow & Clyde is a key partner in the project.
- 2.3 Your Voice Inverclyde Community Care Forum were commissioned to implement and deliver the service on behalf of Inverclyde Council.

3.0 RECOMMENDATIONS

- 3.1 The Integration Joint Board is asked to note the impact and progress of the Improving the Cancer Journey project in Inverclyde during the first year of implementation.
- 3.2 The Integration Joint Board is asked to note that Macmillan has set a minimum reach target of 22 unique, newly diagnosed service users accessing the Inverclyde ICJ service per month. The service has exceeded this target each month of its first year. The combined annual target of service users was 264 with the service exceeding this by supporting 389 people with a cancer diagnosis.

Kate Rocks
Chief Officer
Inverclyde Health & Social Care Partnership

4.0 BACKGROUND

- 4.1 Macmillan Cancer Support (Scotland) has committed £320,000 over three years to provide an ICJ service in Inverclyde. This funding is used to employ 1.5 Whole Time Equivalent (WTE) Wellbeing Practitioners and a 0.5 administrator.
- 4.2 Inverclyde HSCP provided a further 0.5 WTE Wellbeing Practitioner post which enhanced delivery for the duration of the award. This is up to the value of £15,248 per annum.
- 4.3 A three-year direct award was made to Your Voice Inverclyde Community Care Forum to deliver the project outcomes across Inverclyde.
- 4.4 The Governance of the project is undertaken by the ICJ Board Group which consists of representatives from Macmillan, Your Voice, and Service Users with lived experience of cancer, HSCP Officers, NHS GGC and Ardgowan Hospice.
- 4.5 An ICJ working group has also been set up on a multi-agency partnership approach to progress the development of the service. This group meets on a quarterly basis.

5.0 Outcomes and Performance

- 5.1 Inverclyde ICJ sets out to:
 - (i) To invite all residents of Inverclyde with a cancer diagnosis to complete a Holistic Needs Assessment (HNA) and develop an individual care plan that includes carers and family members.
 - (ii) To provide a named Wellbeing Practitioner to support the individual person, their carer or family members affected by cancer.
 - (iii) To facilitate the delivery of effective and integrated Health and Social Care support solutions, based on individual needs.
 - (iv) Demonstrate the case for longer term sustainability of the service through performance outcomes and reporting.
- 5.2 A performance report is produced by Macmillan and Your Voice and presented at quarterly Inverclyde ICJ board group meetings to review progress and any planned development work. The attached document is for November 2022 to December 2023 reporting period (appendix 1).
- 5.3 A performance target was set by the ICJ as a baseline measure to ascertain if the project would be viable in the longer term. This is based on the expected number of Health Needs Assessments produced within a monthly period. As set out in the attached report, this baseline figure was surpassed within the first month of the service commencing.
- 5.4 Macmillan has set a minimum reach target of 22 unique, newly diagnosed service users accessing the Inverclyde ICJ service per month. The service has exceeded this target each month of its first year. The combined annual target of service users was 264 with the service exceeding this by supporting 389 people with a cancer diagnosis.
- 5.5 The success of the ICJ has been due to the link with the Macmillan benefits advice service within the HSCP. The ICJ has worked in partnership with the worker in sharing referrals received by both services. The ICJ has worked with the Macmillan advice worker to utilise the established network of contacts within our hospitals.

6.0 Macmillan ICJ launch

- 6.1 In November 2023, the Inverclyde Macmillan ICJ had its official launch held at the Beacon Art Centre. The Chief Executive of Macmillan Cancer Support was among the invited guests. This was a great opportunity for those individuals and families with lived experience of cancer to share their journey with others, elected members and other professionals. These individual stories were powerful and indicated the impact that cancer has on the individual but also, on their family's carer's relative's friends and work colleagues. These insights were invaluable and greatly appreciated.

7.0 IMPLICATIONS

7.1 FINANCE

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
N/A					

Annually Recurring Costs / (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From	Other Comments
N/A					

LEGAL

- 7.2 There are no specific legal implications arising from this report.

HUMAN RESOURCES

- 7.3 There are no specific human resources implications arising from this report.

EQUALITIES

- 7.4 Has an Equality Impact Assessment been carried out?

<input type="checkbox"/>	YES
<input checked="" type="checkbox"/>	NO – This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required.

- 7.4.1 How does this report address our Equality Outcomes?

Equalities Outcome	Implications
People, including individuals from the above protected characteristic groups, can access HSCP services.	Improves Access to services
Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.	None

People with protected characteristics feel safe within their communities.	Keeps our community Safe
People with protected characteristics feel included in the planning and developing of services.	None
HSCP staff understand the needs of people with different protected characteristic and promote diversity in the work that they do.	Promotes diversity
Opportunities to support Learning Disability service users experiencing gender-based violence are maximised.	None
Positive attitudes towards the resettled refugee community in Inverclyde are promoted.	None

CLINICAL OR CARE GOVERNANCE IMPLICATIONS

7.5 There are no clinical or care governance implications arising from this report.

7.6 NATIONAL WELLBEING OUTCOMES

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	The provision of practical, emotional, financial and social support enables those with a diagnosis of cancer to identify their own needs concerns and solutions.
People, including those with disabilities or long-term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community	None
People who use health and social care services have positive experiences of those services, and have their dignity respected.	None
Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	None
Health and social care services contribute to reducing health inequalities.	Signposting to community supports and groups prevents social isolation and inclusion.
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	Signposting and making referrals to services for unpaid carers including carers assessment and support planning will assist them to maintain their relationships and caring roles.
People using health and social care services are safe from harm.	None

People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	None
Resources are used effectively in the provision of health and social care services.	None

8.0 DIRECTIONS

8.1

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	x
	2. Inverclyde Council	
	3. NHS Greater Glasgow & Clyde (GG&C)	
	4. Inverclyde Council and NHS GG&C	

9.0 CONSULTATION

9.1 The report has been prepared by the Chief Officer of Inverclyde Health and Social Care Partnership (HSCP) after due consideration with relevant senior officers in the HSCP.

9.2 As you will note from the attached report, the Inverclyde ICJ has been a success in delivering support and wellbeing to people living in Inverclyde with a diagnosis of cancer.

10.0 BACKGROUND PAPERS

10.1 None

Inverclyde Macmillan Improving the Cancer Journey

Board Group Report

December 2023

Appendix 1

Content

03 Results & Outcomes

09 Service User Demographics

13 Further Information

'Since ICJ came on the scene help seems to know no boundaries.'

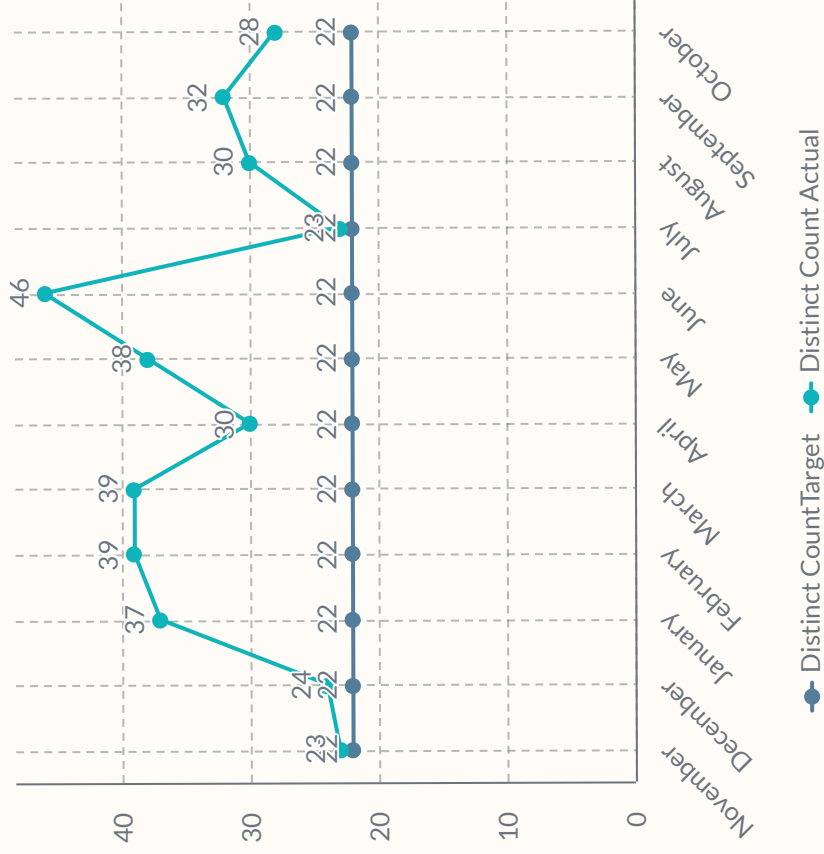
ICJ Service User



03 Measured Against Target

Macmillan has set a minimum reach target of 22 unique, newly diagnosed service users accessing the Inverclyde ICJ service per month. These must be new clients, who fully engage with the programme, and receive a locked care plan.

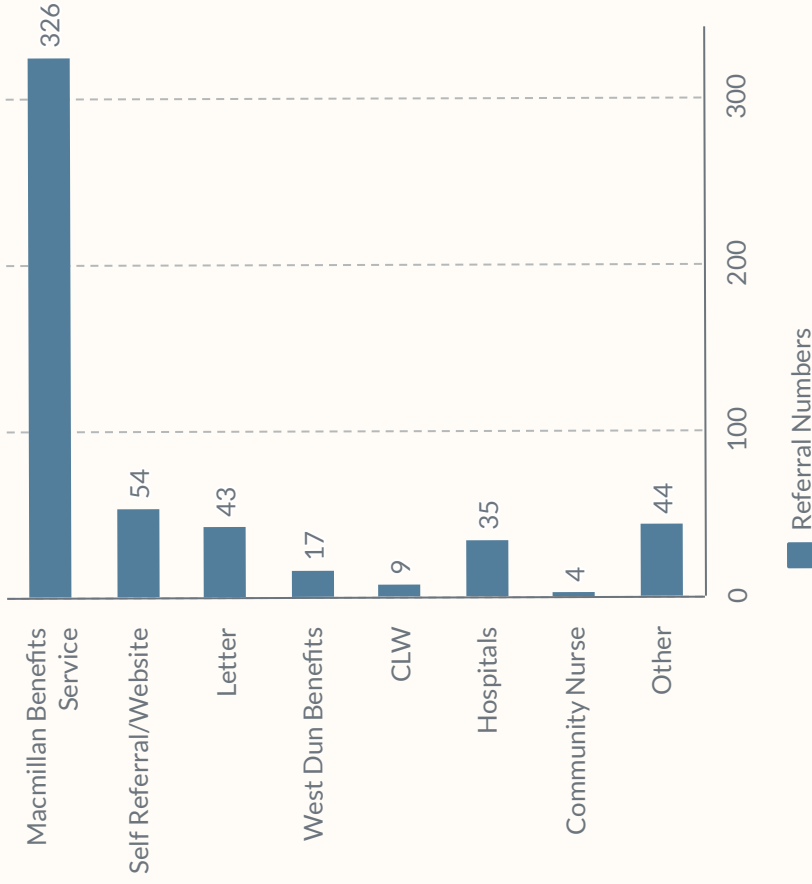
The service has exceeded target each month of its first year. 264 was the combined annual target. The service actually saw 389.



Where Referrals Came From

There have been 532 referrals into the service, since the mid-point of November 2022. Works out at about 44 referrals per month.

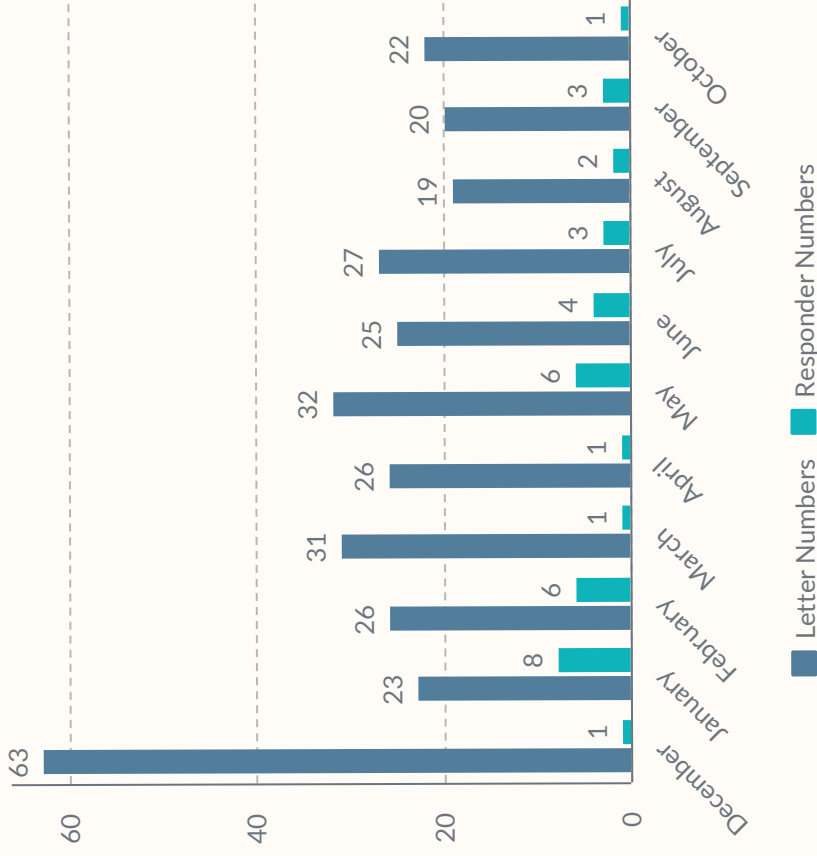
61% of our referrals come from the Macmillan benefits team in Inverclyde.



05 PHS Letter

Table to the right shows the numbers of invite letters being sent out to patients in Inverclyde per month and beside that responder numbers to the letter.

314 letters have been issued.
36 people have responded.
A response rate of 12%.

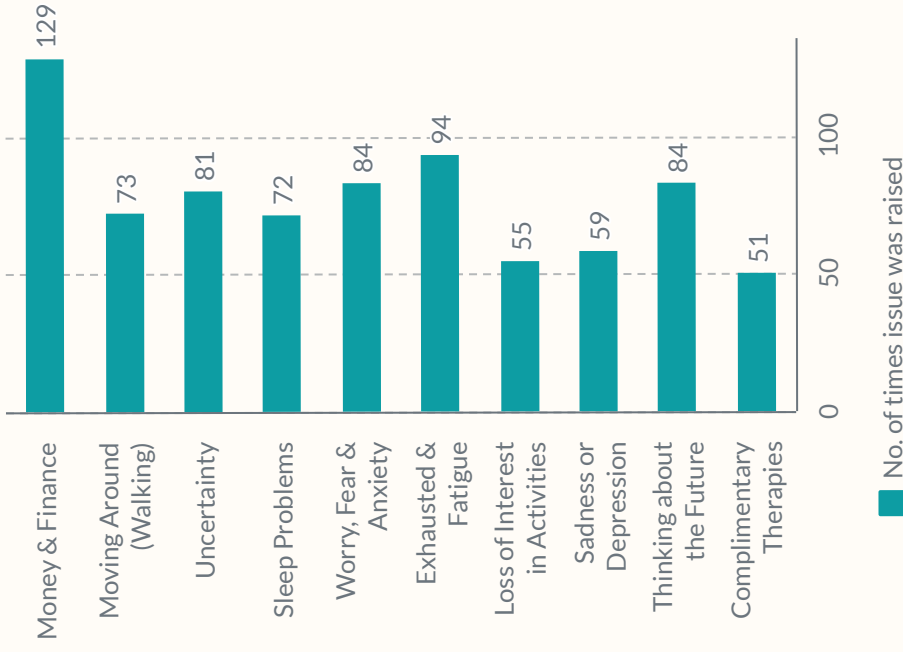


06 Top Concerns Raised

There have been 2621 concerns raised by ICJ service users in Inverclyde, who've completed a holistic needs assessment.

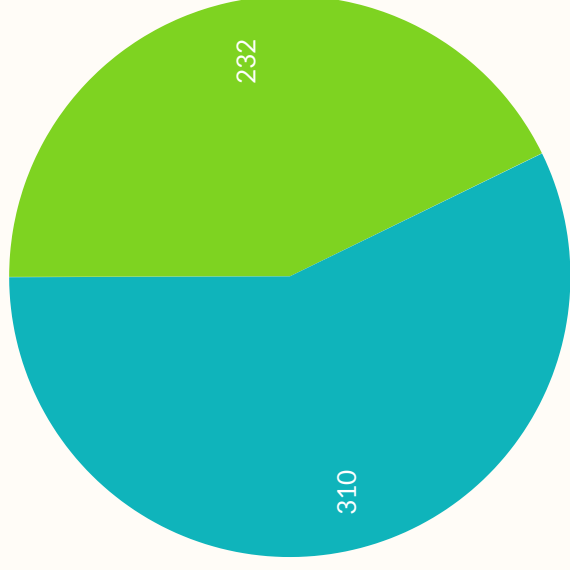
We've had 542 HNAs returned meaning that works out at approximately 5 issues per head.

Top 10 concerns raised to the right.



Gender Breakdown of Service Users

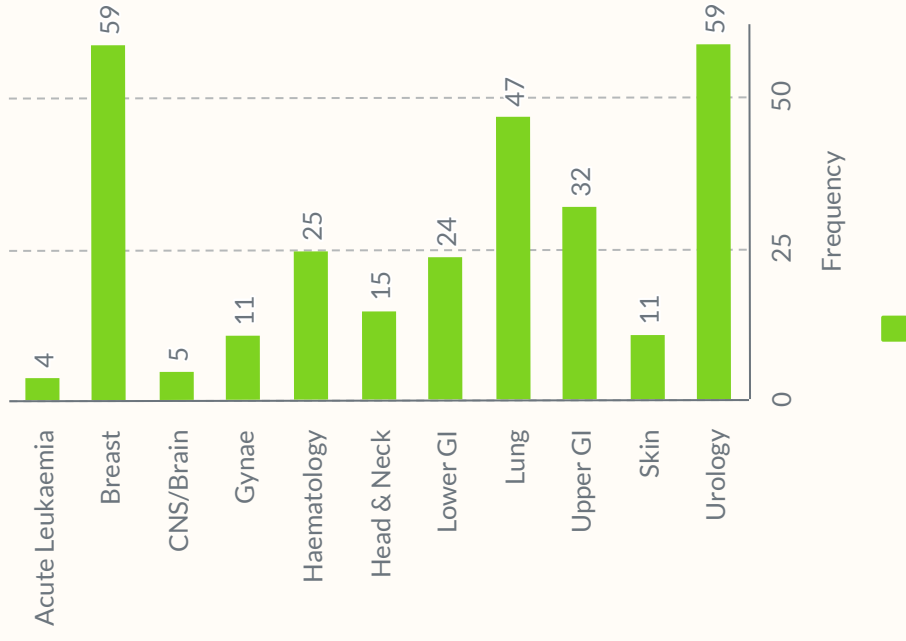
In other ICJs it is normal to see more women seek support than men. A 60/40 split is fairly representative.



Male (42.8%) Female (57.2%)

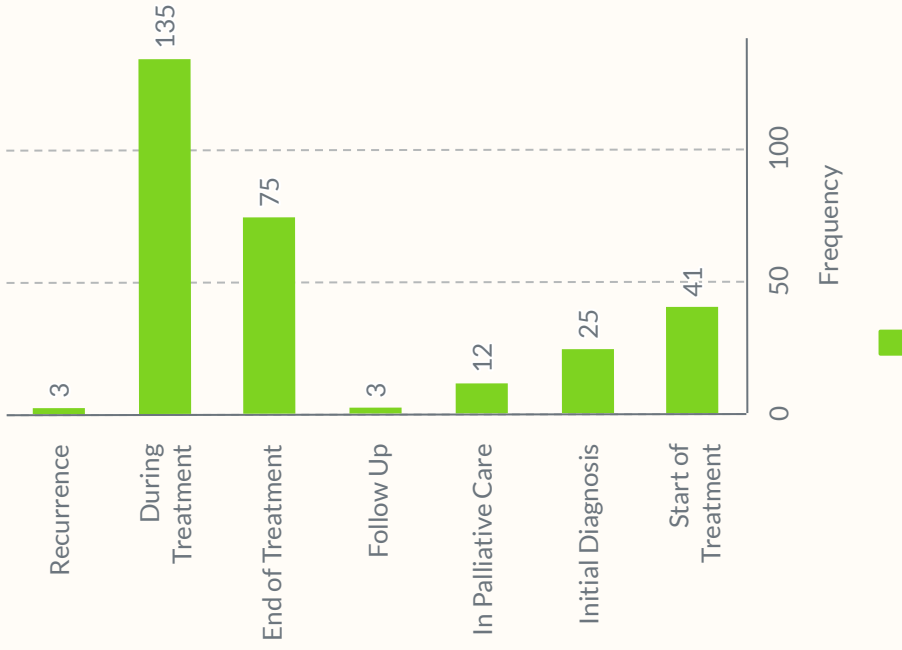
08 Conditions

Breast cancer and Urology are the most common types of cancers affecting ICJ service users so far in Inverclyde, closely followed by lung.



09 Pathway Stage

Inverclyde ICJ aims to engage with as many service users as possible as early on in their journey as possible, and this is reflected in the numbers using ICJ while starting or receiving treatment.



10 Age Range

Our current case load sees close to a 50/50 split between working age and retirement age service users.



Further Information

If you have any questions about this report specifically or the Renfrewshire ICJ service in general, please get in touch:

Email: andrew.mclinden@renfrewshire.gov.uk

Tel: 07393 753 349